



<Date>

<Case Name>

<Address>

<City, State> <Zip Code>

## Important! *Medicaid is changing*

Dear <Consumer Name>:

<CIN#>

We are writing because you get Nursing Home Transition and Diversion (NHTD)/Traumatic Brain Injury (TBI) Waiver services. The Medicaid Program has a new way for you to get these NHTD/TBI services. You must join a Managed Long Term Care Plan <or Medicaid Managed Care Plan > (also called a Plan), to keep receiving the NHTD/TBI services you get now.

**You do not need to do anything at this time.** This change will happen over the next several months. This letter is to tell you about the new way that Medicaid will provide your NHTD/TBI services and how this change will happen.

### How will this change the way I get NHTD/TBI services?

You will be asked to choose a Managed Long Term Care <Medicaid Managed Care> Plan. The Plan you select will arrange for all your NHTD/TBI Waiver services.

### What Happens Next?

You will get another letter and more information from *New York Medicaid Choice*. Counselors at New York Medicaid Choice can answer any questions you may have about joining a Plan. You have 60 days after you receive that letter to choose a Plan. If you do not select a Plan within 60 days, one will be selected for you.

*(Please turn this page over)*

## What You Can Do Now

- Share this letter with your family or someone who knows about your health care needs.
- You may also speak to your Regional Resource Development Center (RRDC) or your service coordinator. They also know about this change and can keep you informed.
- **Call *New York Medicaid Choice*. They can assure you which Plan works with your service coordinator agency or other NHTD/TBI providers.** Please have the name of your service coordinator or other providers handy when you call.

If you have trouble reading or understanding this letter or if you have questions - call *New York Medicaid Choice*:

**Phone Number: 1-888-401-MLTC or 1-888-401-6582**

**TTY Service: 1-888-329-1541**

**Monday to Friday, 8:30 am – 8:00 pm**

**Saturday, 10:00 am – 6:00 pm**

Thank you.

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